Veritas Enterprise Vault™ Licensing Guide

14.0

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LICENSING CHANGES

From 16th November 2020, Classification is included in the "Archive Discovery (per user)" and "Supervision (per user)" SKU.

SKUS THAT HAVE BEEN DISCONTINUED IN RECENT YEARS:

Veritas has discontinued the following SKUS:

eDiscovery Compliance Edition: Feb. 1, 2016

Current customers will be provided entitlement for Archive Discovery and Supervision, ensuring that access to all current features is available.

Data Classification Services: Feb. 1, 2016

Symantec Enterprise Vault Data Classification Services (DCS) will no longer be a published SKU. Customers should purchase the new Classification and Retention SKUs for eMail and Files as appropriate. For customers requiring additional licenses of DCS, Veritas strongly encourages the transfer of existing DCS licenses to eMail Classification and Retention and add then add eMail Classification and Retention licenses as needed. eMail Classification & Retention in Enterprise Vault 12.2 combines the latest Veritas Integrated Classification Engine with advanced retention capabilities, providing support for additional content sources including SMTP, Internet Mail, and Instant Messaging. Please transfer licenses first utilizing the LTW, and purchase/renew support against eMail Classification and Retention. (See License Transfer Policy below on Page 17.)

Enterprise Vault Discovery Accelerator: Feb. 1, 2016

Enterprise Vault Discovery Accelerator as a standalone SKU and license will be discontinued for new customers from February 1st, 2016. Discovery Accelerator as a product continues as a Discovery solution focused on discovering information from the archive available via the new Archive Discovery product Suite. Renewals and additional users can be added for existing Discovery Accelerator customers via the unpublished SKU list.

Enterprise Vault Cloud Storage Secondary Migrator: Jun. 6, 2016

Enterprise Vault Cloud Storage Secondary Migrater will be discontinued from Jun 6th, 2016. There is no replacement product.

Enterprise Vault Retention: Aug 7, 2017

Enterprise Vault Retention will be discontinued from August 7th, 2017. The replacement product – Enterprise Vault Classification and Retention for Email will be a free license transition as this is a name only change.

Enterprise Vault File Governance Bundle: Aug 7, 2017

Enterprise Vault File Governance Bundle will be discontinued from August 7th, 2017. The replacement product, File Governance Suite, now includes Classification and dedicated maintenance SKUs for ease of renewal.

LICENSING OVERVIEW

Enterprise Vault is offered with both Product Suites (discounted bundles with multiple features) that provide a complete and compelling solution for Email & File Management, eDiscovery and Archiving needs. In addition, standalone options can be ordered à la carte.

Features	Product Suites/Bundles								Standalone Options EV Suite (à la carte)
	EV Suite	Email Mgmt (Per User)	File Mgmt (# of Archived TB)	File Governance (Per FETB))	Archive Discovery (Per User)	Supervision (Per User)	Email Classification & Retention (Per User)	File Classification & Retention (Per FETB)	
Mailbox Archiving	X	X							
Vault Cache/Virtual Vault	X	X							
PST migrator	X	X							
Journaling (Exchange/Domino/ SMTP)	X				X	X			
Internet Mail/IMAP	X	X							
Enterprise Vault Search	X	X	X	X					
File System Archiving	X		X	X					
Data Insight (Per/TB and Per/User)	X			X					X

Features	Product Suites/Bundles								Standalone Options EV Suite (à la carte)
	EV Suite	Email Mgmt (Per User)	File Mgmt (# of Archived TB)	File Governance (Per FETB))	Archive Discovery (Per User)	Supervision (Per User)	Email Classification & Retention (Per User)	File Classification & Retention (Per FETB)	
SharePoint Archiving	X		X	X					
ECM/RM	X								X
Compliance Accelerator* (Per User)	X					X			X
Discovery Accelerator (Per User)	X				X				Unpublished
Relationship Analytics	X					X			X
ADSS (for VTPP Partner Integrations)	X				X				
Encase Ingest Connector (Per User)									X
Enterprise Vault Extensions (Per TB)	X								X
Legacy Email Ingest (Per TB)	X								X
File Classification (Per TB)	X			X	X	X		X	
eMail Classification (Per User)	X				X	X	X		

Features	Product Suites/Bundles								Standalone Options EV Suite (à la carte)
	EV Suite	Email Mgmt (Per User)	File Mgmt (# of Archived TB)	File Governance (Per FETB))	Archive Discovery (Per User)	Supervision (Per User)	Email Classification & Retention (Per User)	File Classification & Retention (Per FETB)	
Gated Deletion	X			X	X	X	X	X	
Reclassification	X			X	X	X	X	X	
Retention Plans	X			X	X	X	X	X	

* In future Compliance Accelerator client will be replaced by Veritas Advanced Supervision which is a web-based supervision client. Enterprise Vault 14.0 onwards all the new features, enhancements and defect fixes will be available in Veritas Advanced Supervision client instead of Compliance Accelerator.

LICENSING DEFINITIONS

"User" means an individual person and/or device who is authorized by the licensee to use and/or benefit from the use of the software or is the person and/or device who uses any portion of the product or service.

We do not require a separate license for system/group mailboxes or Users with multiple mailboxes. If a user does not have their own license one would be required to store or access user archives.

"Active Users" within the enterprise are users actively creating new data or accessing data within the archive. For example, an end-user who accesses archived content is still considered active even if they are not archiving new content. Users are considered "Active" for the purposes of licensing when their content is being accessed or utilized by the organization.

"Inactive Users" within the enterprise are users that are not actively creating new data or accessing data within the archive. Organizations may maintain historical archives for departed employees without additional licensing count, providing that the users remain inactive and their content is not being accessed.

"Gigabytes (GB)" means the total aggregate amount of uncompressed data storage capacity and/or computer memory that is managed by the Licensed Software. One Gigabyte is equal to 1,024 megabytes of data.

"Terabyte (TB)" means the total aggregate amount of uncompressed data storage capacity that is managed by the Licensed Software. One Terabyte is equal to 1,024 Gigabytes of data.

"**Content Source**" means one type of content that is archived such as Facebook, Slack, OneDrive, etc.

PRODUCT SUITES

EV Suite

Enterprise Vault Suite includes all Veritas Enterprise Vault™ components for a single per-user price.

Entitlement includes:

- Email Management
- Supervision (Journaling + Compliance Accelerator +Veritas Advanced Supervision + Classification)
- Archive Discovery (Journaling + Discovery Accelerator + Classification)
- Classification/Retention for Mail and Files
- IM Archiving (Skype for Business)
- License for third-party ingestion
- File Governance (FSA/SharePoint/Data Insight)
- Legacy Email Ingest

<u>License & Meter:</u>
- **Per User**

    - o Total number of Active Users using EV Suite o Per user license enables **<u>a single user</u>** to use any of the solutions contained in the EV Suite. There is no ability to share portions of the suite (ex. Have one user use email archiving and another use File Archiving – this would require two licenses).

    - o License count typically is the number of employees at the company. We do not require a license for system/group mailboxes or Users with multiple mailboxes.

NOTE:
1) For customers with active maintenance, the cross-grade SKU should be quoted, and the end date should be co termed to the maintenance end date of the current EV licenses. Proof of Purchase (POP) of all EV licenses should be input in the Notes field of the quote. A License Transfer Worksheet (LTW) should not be used.
2) EV Suite can also be used to entice customers that have lapsed on their renewal to incentivize them to come back to Veritas. There will be no penalty to the customer for the lapsed renewal.

<u>Determining Compliance:</u>
- Use the Enterprise Vault License Analyzer (EVLA) to determine the number of mailboxes or user accounts or manually look up the number of mailboxes within Exchange. EVLA will also provide the total amount of file content archived which can be used to convert to # of users using 1TB = 100 users. Make sure you are not double counting the same user with file content and email content.

Cross-grade:
- Customers with existing Enterprise Vault perpetual entitlements may only cross-grade to EV Suite perpetual license (no policy and processes today to support transition from perpetual to subscription)
- Cross-grade transfers all old Enterprise Vault entitlements to Enterprise Vault Suite
- Calculating new number of users:
    - o Customers with multiple entitlements will transition to the highest # of users of any one entitlement OR they may use their current number of users in their organization if higher/different

✦ NOTE: If the customer has two separate entitlements of the same type (ex. 200 seats of Email Management and an additional 500 seats of Email Management) then the total number of users for EV Suite is the combined total (in this example 700)

- Capacity licenses will convert to users at a rate of 1TB = 100 users or they may simply use the current number of users that will have content archived and/or will access archived content

Email Management Product Suite

The Enterprise Vault™ Email Management Product Suite includes all the components to effectively manage email for users which includes mailbox archiving for Exchange, Domino and Internet Mailboxes. It is sold on a per user basis, and you must purchase a license for each Active User.

Includes:
- Mailbox Archiving - Archive individual mailboxes to help eliminate quotas, message size restrictions and simultaneously control message store growth.
- PST/NSF Migrator – Remove PST or NSF files from your environment and allow users continued access to email previously stored within them.

  Vault Cache - For Exchange or Domino, Vault Cache provides offline access to a user's archive even when not connected to the corporate network.

- Virtual Vault - Virtual Vault (for Microsoft Exchange only) enables users to seamlessly access their archived information, and it allows them to manage their information whether it is in the archive or on the Exchange server. Essentially, Virtual Vault is a window to archived messages in the same way as the Inbox is a window to active messages.
- Public Folder Archiving - Public Folder Archiving archives individual public folders in Microsoft Exchange. Optionally, placeholders (shortcuts) are left behind allowing users to easily view or restore the original items transparently through Outlook or via extended web-based search functions.
- Internet Mail – Internet Mail enables IMAP access to archived email. This feature allows end users to access to their Exchange Mailbox archive from a variety of devices. It also supports end user (manual) archiving from internet mailboxes.
- SMTP Mailbox Journaling – Provides mailbox journaling for end-user archive usage
- Enterprise Vault Search – Web based end-user focused browse and search solution for desktops, tablets and mobile devices.

<u>License & Meter:</u>
- **Per User**:
  - o Total number of Active Users for Exchange, Domino, or SMTP within the enterprise (i.e., an individual person and/or device who is authorized by the licensee to use and/or benefit from the use of the software, or is the person and/or device that actually uses any portion of the product or service).

    - o License count typically is the number of employees at the company. We do not require a license for system/group mailboxes or Users with multiple mailboxes. For inactive mailboxes or PST/NSF files requiring ingest, use the Legacy Email Archive license. If a single mailbox is used by multiple end-users who do not have their own license, then all users accessing archived content must have a license.

<u>Determining Compliance:</u>
- Use the Enterprise Vault License Analyzer (EVLA) to determine the number of mailboxes or user accounts or manually look up the number of mailboxes within Exchange.
- EVLA will provide counts on user and legacy mailboxes and will also provide counts for non-user objects such as a shared mailbox. Only user and legacy types of Exchange mailboxes count towards user-based licensing for Exchange Public Folder archiving.

Supervision Product Suite

The Enterprise Vault™ Supervision Product Suite includes all the components to effectively supervise electronic communications. Exchange, Domino & SMTP Journaling, Classification, Compliance Accelerator and Veritas Advanced Supervision are combined in a single suite. Veritas Advanced Supervision is a new web-based supervision client that is included in this SKU at no additional cost. Please note in future Compliance Accelerator client will be replaced by Veritas Advanced Supervision.

<u>Includes:</u>
- Compliance Accelerator
- Veritas Advanced Supervision
- Email Journaling
- Email Classification
- File Classification

License & Meter:

Per-User - Total number of Active Users with archived items – not the number of users performing supervisory review. This is typically all or a subset of all employees in the company. If other content sources are also being reviewed via Compliance Accelerator, the number of unique users for these content sources must also have a license.   Only 1 license per user is required regardless of the number of content sources being archived.

Determining Compliance:
- Determine the count of mailboxes that are being journaled, by using the Enterprise Vault License Analyzer to determine the number of email accounts
- Determine File System Archiving, SharePoint and Legacy archive number of TBs using the Enterprise Vault License Analyzer.   Then, calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

Archive Discovery Product Suite

The Enterprise Vault™ Archive Discovery bundle includes journal archiving for Exchange, Domino and SMTP in a single suite. It is sold on a per user basis, and you must purchase a license for each active user.

Includes:
- Exchange, Domino and SMTP Journaling
- Discovery Accelerator
- Email Classification
- File Classification

License & Meter:
- Per-User-based on the total number of **current** Exchange, SMTP or Domino Users to be Journaled and then archived - not the number of legal/IT staff performing Discovery.
- This is typically all or subset of all employees in the company.
- If additional content sources are also being searched via Discovery Accelerator, the number of <u>unique</u> users for these content sources must also `have a license. Only 1 license per active user is required regardless of the number of content sources/mailboxes/etc. being archived.
- Users are considered "Active" for the purposes of licensing when their content is being accessed or utilized by the organization. This includes active custodians or specific individuals

subject to discovery searches where they are specifically targeted. This does not apply when there is not a specific user defined as part of the search. This means that if a customer does a keyword "global" search across everything where every user could be picked up, but a specific end-user is not targeted we don't count non-active users. However if a user is a defined custodian in a case with search terms targeting them, there is intent by the organization to use that custodian's information for benefit which translates into an "active" user. Customers would have to specify the user or group of users as part of a search for them to be considered "active.

- If you are licensing a user for FSA/SharePoint content only you can calculate the # of users based on the conversion rate of 1TB = 100 users or you can determine the # of Active Directory users that have generated the content that will be archived.

Determining Compliance:
- Determine the count of mailboxes that are being journaled, by using the Enterprise Vault License Analyzer to determine the number of email accounts, journaled users, and <u>current</u> case information (within the license term being measured.)
- Determine the number of TB's of data within File System, SharePoint and Legacy Email Ingest Archives using the Enterprise Vault License Analyzer. Then, calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

File Management Product Suite

The Enterprise Vault™ File Management Product Suite includes both File System Archiving and SharePoint per TB licenses. The price is Per TB meter plus volume discounts.

Includes:
- File System Archiving - File System Archiving (FSA) - File System Archiving provides archiving support for any application that generates and stores information in standard files.
- SharePoint Archiving – Automatically archive files and other content from document libraries, custom list content, wikis, blogs, discussion boards, and more.

License & Meter:
- Capacity - Total Front-end Terabytes (Size of content prior to archiving) that the customer will archive from SharePoint and file systems with Enterprise Vault (not to be confused with the total storage footprint of the archive, which will reflect efficiencies from compression and deduplication).

Determining Compliance:
- Enterprise Vault License Analyzer will provide the amount of archived data that resides in File System and SharePoint archives in the Enterprise Vault environment.

File Governance Product Suite

The Enterprise Vault™ File Governance Product Suite includes Enterprise Vault™ File and SharePoint Archiving, Enterprise Vault™ File Classification & Retention, and Veritas Data Insight™.

Includes:
- File System Archiving
- SharePoint Archiving
- File Classification & Retention
- Data Insight™
- Essential Maintenance

License & Meter:
- Capacity based on the total number of front-end terabytes archived from File system and SharePoint into Enterprise Vault AND the total number of front-end terabytes managed by Data Insight
- Scenario:
  - If a customer has 100TB of data on their File System and SharePoint and want to use Data Insight to manage all of it, they would need to purchase 100TB of File Governance.
  - If they archive 20TB in the next year, they would still need to purchase a 100TB license (80TB in the file system and 20TB of archived data).
  - If the 20TB that have been archived expires in a subsequent year, they would need to only renew 80TB + TBs for any new content that has been created. In other words, license File Governance for the total amount of terabytes of data maintained.

Determining Compliance:
- Use Data Insight to determine the total amount of data under management
- Use Enterprise Vault License Analyzer to determine the amount of content that has been archived by File System Archiving and Enterprise Vault for SharePoint

File Classification & Retention Product Suite

The Retention Management Product Suite includes the following:

- Classification for capacity-based content sources (FSA, File Governance, SharePoint, etc.)
- Gated Deletion – Check content that is about to expire against the current rule set prior to deletion
- Reclassification of existing archived content
- Retention Plans

License & Meter:
- Capacity - Total Front-end Terabytes (Size of content prior to archiving) that the customer will archive from SharePoint and file systems with Enterprise Vault (not to be confused with the total storage footprint of the archive, which will reflect efficiencies from compression and deduplication)

Determining Compliance:
- Use Enterprise Vault License Analyzer to determine the amount of content that has been archived by File System Archiving and Enterprise Vault for SharePoint
- Scenario: If a customer has 500 email users and 1 TB of FSA data that is accessed by a different set of users they would need:
  - 500 users of Email Classification & Retention
  - 1TB of File Classification & Retention

Email Retention & Classification Product Suite

The Retention Management Product Suite includes the following:

- Classification for Email and Messaging
- Gated Deletion – Check content that is about to expire against the current rule set prior to deletion
- Reclassification of existing archived content
- Retention Plans

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License & Meter:

- Per User - Total number of current Active Users whose email will be archived and classified. This is typically equal to number of Users whose content will be archived, but in some scenarios the customer may want to leverage Retention only on a subset of archives.
- Only one license is needed for each active or inactive user regardless of the number of content sources they use.
- Please note, the additional capacity-based calculation has been removed. This is to account for the new File Classification & Retention License SKU to allow easy calculation for those using a capacity-based meter.

Determining Compliance:

- To Verify the correct number of licenses:
  - For Email Management and Journaling customers, it will be based on the total number of active users.
- Scenario: If a customer has 500 email users and 1 TB of FSA data that is accessed by the same set of users, they would need:
  - 500 users of Email Classification & Retention
  - 1TB of File Classification & Retention

STAND-ALONE, CONNECTORS AND ADD-ON SOLUTIONS

IM Archiving (Skype For Business on-premises)

IM Archiving allows journaling of Skype for Business chat content from on-premises implementations for regulatory and legal needs.

NOTE that IM Archiving does NOT archive:

- Persistent Chat
- Any content from Skype for Business Online

License & Meter:

- Per-User - Total number of Active Users with content being archived

Compliance Accelerator

Compliance Accelerator allows organizations to perform easy, cost-effective supervisory review of broker-dealer email, social media and IM to ensure compliance with regulatory bodies. Providing a framework to select and sample target email, manage its review by appropriate reviewers, and record the process for audit purposes, Compliance Accelerator helps decrease the cost and effort of email supervision, review and compliance demonstration. Please note in future Compliance Accelerator client will be replaced by Veritas Advanced Supervision which is a modern web-based client. Enterprise Vault 14.0 onwards all the new features, enhancements and defect fixes will be available in Veritas Advanced Supervision client instead of Compliance Accelerator.

License & Meter:
- Per-User - Total number of Active Users with archived items – not the number of users performing supervisory review. This is typically all or a subset of all employees in the company. If other content sources are also being reviewed via Compliance Accelerator, the number of unique users for these content sources must also have a license. Only 1 license per user is required regardless of the number of content sources being archived.
- This is also sold as part of the Supervision Product Suite.

Determining Compliance:
- Determine the count of mailboxes that are being journaled, by using the Enterprise Vault License Analyzer to determine the number of email accounts
- Determine File System Archiving, SharePoint and Legacy archive number of TBs using the Enterprise Vault License Analyzer.   Then calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

Journaling

With Enterprise Vault™ Journaling, customers can retain a copy of all emails sent and received, helping to ensure that they are kept for the period of time required to meet regulatory or legal retention requirements, independent of end user activity. Additionally, optimized deduplication across the journal archive and mailbox archive within Enterprise Vault™ will help reduce the cost of the archive, as items are only stored once, regardless of source or location. Journal archiving can be used on its own or alongside Mailbox Archiving.

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<u>License & Meter:</u>
- Per User - licensed based on the total number of current Active User mailboxes to be Journaled and then archived. This is typically all or subset of all employees in the company.
- Journaling is available as an unpublished SKU for two purposes:
    - New or existing customers of eDiscovery Platform can purchase Journaling
    - Existing Journaling customers may purchase additional users and can renew their existing entitlement.
- Journaling is also sold as part of the Supervision Product Suite

<u>Determining Compliance:</u>
- Use Enterprise Vault License Analyzer (EVLA) to perform LDAP queries on selected Active Directory domains to determine the amount of active Exchange users.
- EVLA will also provide counts on user and legacy mailboxes and will also provide counts for non-user objects such as a shared mailbox. Only user and legacy types of Exchange mailboxes count towards user-based licensing for Exchange Journal archiving.
- EVLA will provide the amount of archived data that resides in Exchange Journal archives in the Enterprise Vault environment.

Legacy Email Ingest

Legacy Email Ingest (previously named Legacy Data Ingest or Historical Vault in prior releases) allows customers to bring in legacy mailbox (Exchange/Domino) or PST/NSF file content into Enterprise Vault™. Typically, new customers would license this feature to restore historical data from tape or other backup media. Mail must be inactive (i.e. users that are no longer receiving mail) to use the Legacy Email Ingest SKU. For users active at the time of licensing, you must use the Email Management or Archive Discovery SKU.

Legacy Email Ingest also includes the PST/NSF Migration tool to allow ingest of PSTs from legacy email users.

This SKU is not used for legacy files and SharePoint content. All file and SharePoint archiving scenarios should be managed with the Enterprise Vault File Management per TB SKU.

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This SKU does not include Discovery Accelerator. Customers wishing to perform discovery against this content must have a valid Discovery Accelerator license or purchase Archive Discovery.

Legacy Email Ingest is licensed based on the total front-end terabytes (before single-instance and compression) of historical email being archived into Enterprise Vault.

License & Meter:
- Capacity - Total Terabytes (TB) of historical data being archived into Enterprise Vault.
- This is used to ingest email belonging to inactive users that were not under management by Enterprise Vault previously.
- Typically, this is done for eDiscovery purposes and would therefore require a Discovery Accelerator license

Determining Compliance:
- Use the Enterprise Vault Analyzer tool to determine the total number of front-end TB's archived.

CONNECTORS

ECM/Records Management Connector

This connector provides the required license to allow Enterprise Vault™ to receive content, manage retention instructions, or enforce a legal hold on archived content via an integration that has been developed with a third-party content repository or content management/records management system.

License & Meter:
- It is licensed Per User, based on the total number of current Active Users whose email will be managed in accordance with Content Management policies.

Encase Ingest Connector

Encase Ingest Connector enables ingestion of Guidance Encase Logical Evidence files into the Enterprise Vault™ archive for review and use in the legal discovery process with Enterprise Vault™ Discovery Accelerator or Veritas eDiscovery Platform.

License & Meter:

- It is priced Per User, based on the number of Users with Guidance Encase Logical Evidence files that will be ingested into Enterprise Vault, and it corresponds to the number of Users licensed for Discovery Accelerator or eDiscovery Platform.

3rd PARTY SOLUTIONS

Enterprise Vault Extensions

Enterprise Vault™ Extensions is available for licensing of content coming in through:

- A Partner-developed Extension
- A Partner-developed custom application
- Any content ingested through the CM API
- Any content that will be ingested via SMTP that is not email (e.g. Customer has an application that can forward content via SMTP and wishes to archive this into Enterprise Vault™).

Partner extensions or connectors purchased as a published SKU from an official Veritas price list have already accounted for the EV Extension license requirement in the offering. No additional EV Extensions license is required.

Licensing for Enterprise Vault™ Extensions is different depending on whether the extension is ingesting new content into Enterprise Vault™ that is not already covered by an agent or whether an extension is being used for a migration scenario where content is from Exchange, Domino, SharePoint or File Systems.

Enterprise Vault™ Extensions are licensed Per TB on volume discounts.

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Capacity is based on the front-end size of data being ingested into Enterprise Vault, not the backend compressed, deduplicated size. For example, if 10 TB of files are being archived and stored in Enterprise Vault™ as 5 TB of compressed, deduplicated savesets, the customer will still require 10TB of capacity.

To aid with licensing true-up, a "Content Provider Licensing and Usage Summary Report" is available. This

breaks out the capacity ingested into Enterprise Vault™ by Content Provider.

Licensing for Enterprise Vault Extensions - Migrations

To be correctly licensed for an Enterprise Vault™ Extension in a migration scenario, a customer will need to purchase two licenses:

- A Veritas Archiving license
- A license from the Extensions development Partner

A migration scenario is defined as content being migrated into Enterprise Vault™ that is covered by one or more of the following Veritas licenses:

- Exchange Mailbox Archiving
- Exchange Journal Archiving
- Domino Mailbox Archiving
- Domino Journal Archiving
- File System Archiving
- SharePoint Archiving

Mailbox archiving and Journal archiving are licensed by the number of Active Users being ingested into Enterprise Vault. For example, if 1,000 active mailboxes are being migrated into Enterprise Vault™ from a competitive archiving solution, then 1,000 mailbox archiving Users will need to be licensed for Enterprise Vault.

If historical journal or mailbox data (no longer associated with active users) is being migrated into Enterprise

Vault™ then an Enterprise Vault™ Legacy Data Ingest capacity license will be required for that content. The same rules apply for file system and SharePoint data which can be licensed per user or by capacity.

Note that a customer will be incorrectly licensed if they ingest content such as instant messages or social media into Enterprise Vault™ and expect it to be covered by a mailbox or journal archiving license. Those licenses only entitle the customer to ingest email from Exchange or Domino mailboxes or email from the Exchange or Domino journal stream. Instant messages or social media content, whether being ingested into an email archive or a custom archive is required to be licensed with an Enterprise Vault™ Extensions license as detailed above.

To aid with licensing true-up, a "Content Provider Licensing and Usage Summary Report" is available. This

breaks out the capacity ingested into Enterprise Vault™ by Content Provider.

Note: Effective with the 11.0 release, the Enterprise Vault™ Extensions license replaces the previously available "Custom Archiving Agent" license. Existing Enterprise Vault™ Custom Archiving Agent customers with active maintenance as of GA will receive entitlement to Enterprise Vault™ Extensions on 1:1 basis using the 1 TB SKU.

DETERMINING COMPLIANCE

Veritas provides the "Enterprise Vault License Analyzer" to ensure compliance with capacity and Per User licenses. This tool can be obtained internally at https://vtools.veritas.com   and it is posted on PartnerNET. EVLA is updated periodically to maintain consistency with this document as new products offerings are introduced.

The Enterprise Vault License Analyzer (EVLA) will collect information on the following items and help to determine if a customer's Enterprise Vault environment is within license compliance:

LICENSE TRANSFER POLICY

This policy provides the guidelines under which Software License Transfers may be performed for existing customers from one platform to another for the same User quantity and product offering. All of the allowable license transfer paths are listed below. See Veritas Licensing Transfer Policy on Sales Central for details.

ORIGINAL PURCHASE	LICENSE TRANSFER OPTION
eDiscovery Standard Edition	Archive Discovery + Classification and Retention
eDiscovery Advanced Edition	Archive Discovery + Supervision + Classification and Retention
eDiscovery Compliance Edition	Archive Discovery + Supervision + Classification and Retention
File System Archiving, Archiving and Search Per User*	File Management (Per TB)
SharePoint Archiving Per User*	File Management (Per TB)
Data Classification Services	Email Classification & Retention Product Suite

*No new customer license sales will be allowed for the following discontinued Enterprise Vault™ product offerings:

- Journaling
- File System Archiving, Archiving and Search Per User
- SharePoint Archiving Per User
- eDiscovery Standard Edition for SMTP
- eDiscovery Advanced Edition for SMTP
- Compliance Accelerator
- Retention
- Data Classification Services
- File Governance (Product Bundle, replaced by File Governance Suite 1.0 as noted above.)

Unpublished entitlement mapping only license and renewal SKUs are available for customers who choose to continue receiving support these licenses.

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ENTITLEMENT

All Enterprise Vault™ customers with current maintenance/support are eligible for a free of charge upgrade to Enterprise Vault™ 14.x. For each licensed feature in EV 12.x, the customer is entitled to the equivalent offering in EV 14.x.

Veritas will enable Globanet Merge1 customers who purchased Globanet Merge1 from Veritas to receive upgrades and updates made available by Globanet.

Enterprise Vault™ 11.0 to Enterprise Vault™ 14.0 Entitlement Mapping

Customers will receive new Enterprise Vault™ 14.0 licenses according to the following feature-to-feature mapping:

Enterprise Vault™ 11.0 Offering	Enterprise Vault™ 14.0 Offering
eDiscovery Standard Edition	**Archive Discovery + Classification and Retention**
eDiscovery Advanced Edition	**Archive Discovery + Supervision + Classification and Retention**
eDiscovery Compliance Edition	**Archive Discovery + Supervision + + Classification and Retention**
EV Archiving Per TB	**File Management (SharePoint & FSA)**
Legacy Data Ingest	**Legacy Email Ingest**
	12.0 -> 14.0-Retention to eMail Classification & Retention

UNPUBLISHED SKUS

Several SKUs are available specifically for renewals and in limited cases to allow adding more users for existing customers.   These SKUs include:

Enterprise Vault 14.0 Licensing Guide

Product Offering	METER	Purpose
Journaling	Per User	To allow existing customers to renew and to add users to an existing entitlement. To allow eDiscovery Platform customers to journal email into Enterprise Vault
FSA Per User	Per User	To allow existing customers to add users to an existing entitlement and for renewals
SharePoint Per User	Per User	To allow existing customers to add users to an existing entitlement and for renewals
Discovery Accelerator	Per User	Renewals and additional per user licenses for existing customers

Unpublished SKUs are available on Sales Central:

https://vknow.veritas.com/content/dam/vknow/salescentral/products-solutions/sales-track/enterprisevault/documents/35678203-enterprise-vault-unpublished-skus.xlsb

Partners who require unpublished SKUs should engage their respective Channel Account Manager.

CHANNEL AVAILABILITY

Enterprise Vault™ 14.0 is available via the Veritas distribution channel worldwide. There are regional variations in the requirements to become authorized to resell and distribute Enterprise Vault. For further details on channel availability in a specific country or region, please contact the local channel organization. In the Americas, Enterprise Vault™ 14.0 is not available for partners to buy directly from Veritas (except for select Global Systems Integrators and OEMs partners). Partners can buy through their selected distributor based on authorization requirements established by Veritas.

The above applies to Globanet Merge1 with the exception that certain VPF benefits are not available for Globanet Merge1 sales. Please refer to VPF program guide for information on VPF benefits

applicable to third party resale products like Globanet. Globanet Merge 1 is not available under Service Provider Programs or EFLEX currently.

SUPPORT AND MAINTENANCE SERVICE OFFERINGS

Standard maintenance/support is available for Enterprise Vault™ 14.0

- Essential (24x7x365) is available in one (1) year term
- Partner Basic and Partner Essential (TSPP) is available in one (1) year term
- Business Critical Services (BCS) for Enterprise Vault ○ Priced as a flat fee on top of Essential Support.

Essential Support

Essential Support Services provides around-the-clock access to technical resources to help guide you through inevitable IT changes with confidence. In today's world, many of the IT processes that require the greatest support happen before and after business hours. This essential level of support provides:

- 24x7 access to technical resources and support by telephone
- Accelerated response time goals for high severity issues
- Product upgrades, updates, and patches

Third Party Support for Globanet Merge1

Maintenance/support for Globanet Merge1 is provided by Globanet (We are not selling Veritas

maintenance/support for Globanet Merge1. Veritas Support team is not providing support for Globanet

Merge1.)

- 12, 24 and 36-month 3rd party maintenance/support offered for Globanet Merge1 via 3rd party support SKUs on Veritas price list.
- Globanet Merge1 maintenance/support can only be purchased for Globanet Merge1 licenses that were sold as Veritas SKUs. Existing Globanet Merge1 customers who purchased Globanet Merge1 direct from Globanet must purchase maintenance/support from Globanet or purchase Globanet Merge1 licenses from Veritas first before purchasing Globanet maintenance/support from Veritas.
- Customers get support directly from Globanet via the following methods:
    - Web: http://www.globanet.com/support
    - Email: support@globanet.com
    - Phone: 310-202-0757, press 4 for Technical Support

LOCALIZATION

Please see the language availability, by product option, shown below:

Enterprise Vault™ 14.0

International English

French

German

Spanish

Danish

Italian

Swedish

Japanese

Hebrew

Dutch

Simplified Chinese

Traditional Chinese

Russian

Polish

Korean

Brazilian Portuguese

Enterprise Vault™ Compliance Accelerator 14.0

International English

Japanese

Simplified Chinese

Traditional Chinese

Enterprise Vault™ Discovery Accelerator 14.0

International English

Japanese

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Simplified Chinese

Traditional Chinese

Merge1

International English

ABOUT VERITAS

Veritas Technologies is a global leader in data protection and availability. Over 50,000 enterprises—including 99 of the Fortune 100—rely on us to abstract IT complexity and simplify data management. Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas supports more than 500 data sources and over 150 storage targets, including 60 clouds. Learn more at www.veritas.com. Follow us on Twitter at @veritastechllc.

2625 Augustine Drive, Santa Clara, CA 95054

+1 (866) 837 4827

veritas.com

For specific country offices
and contact numbers,
please visit our website.

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