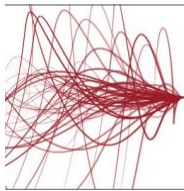




# System Recovery 21 Licensing Guide

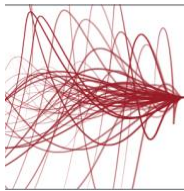
April 2020

This guide supersedes previous licensing guides and includes both perpetual and subscription licensing options



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## Introduction

The Veritas System Recovery 21 Licensing Guide (Licensing Guide) is a reference document designed for use by Veritas partners and customers. The Licensing Guide describes licensing concepts and options available for System Recovery 21 and provides details that can help guide the customer to purchase the appropriate System Recovery license for the customer's specific environment. For any question or comments about this guide please contact your Veritas representative.

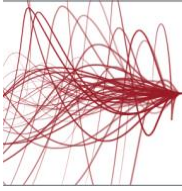
## EULA & PUR

Please note that this Licensing Guide is to be used for reference purposes only. For details on the specific license rights provided under a particular System Recovery product offering, refer to the applicable System Recovery End User License Agreement (EULA) and System Recovery Product Usage Rights (PUR), which are available on the company's website on the [Product License Agreement](#) page, under the Current Agreements tab, and under the System Recovery section.

## System Recovery Licensing and Packaging Overview

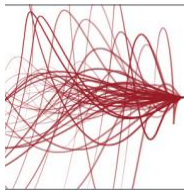
Veritas™ System Recovery 21 is a disk-based system recovery solution for servers, desktops and laptops that enables your organization to recover from system loss or disasters in minutes, not hours or days. With the ability to rapidly restore complete physical and virtual systems, even to dissimilar hardware, remote locations, virtual environments or in unattended locations, Veritas™ System Recovery minimizes data loss and downtime and provides administrators with the ability to meet ambitious recovery time objectives and service-level agreements with ease.

Veritas™ System Recovery helps protect your organization proactively by capturing automated backups without disrupting productivity. Flexible recovery capabilities allow customized data recovery, when and where you need it. Veritas™ System Recovery is the perfect standalone solution for single servers that can scale to larger environments as well as working in conjunction with Veritas™ System Recovery Management Solution.



System Recovery offers different editions based on the data protection and functionality you need in a backup and recovery solution

|                    |   | Server Edition                   | Virtual Edition | Linux Edition                    | Small Business Edition             | Desktop Edition |
|--------------------|---|----------------------------------|-----------------|----------------------------------|------------------------------------|-----------------|
| License Meter      |   | Per Server (physical or virtual) | Per Host Server | Per Server (physical or virtual) | Per Microsoft SBS/Essential Server | Per Desktop     |
| Standard Features  | Image based backup and system recovery  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Bare-metal Restore  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Physical to Virtual conversion recovery point   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Central Management and Monitor  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
| Platform coverage  | Virtual   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Cloud   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Physical  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Windows   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Linux   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
| Platform support   | VMware  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Hyper-V   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Granular restore (Email)  | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
| Other key features | Granular restore (file)   | ✓                                | ✓               | ✓                                | ✓                                  | ✓               |
|                    | Unlimited System Recovery Server Edition and Desktop Edition licenses for installation in Windows guest operating systems |                                  | ✓               |                                  |                                    |                 |



### **Cold Imaging**

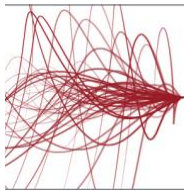
The term “Cold Imaging” refers to the use of the Recovery Disk (RD) to boot a machine and take an image backup of that machine in its “cold” state (i.e. not running on the booted hard drive). In this scenario, a user is able to back up a system via cold imaging without installing System Recovery on the system. Use of the Cold Imaging feature of System Recovery is governed in the same manner as a regular installation of System Recovery. That is, the feature requires the use of a license key to operate and use of this licensed feature is considered the same as installation. Thus, use of Cold Imaging on more than one system will require additional System Recovery licenses, and use of Cold Imaging on any system other than one on which System Recovery is installed (i.e. the primary installation system) constitutes a license violation.

### **P2V Conversion**

P2V (Physical to Virtual) capability allows recovery point from a physical system to be converted to a virtual image file (VHD or VMDK). This functionality is granted with the System Recovery license. As the system migrates from the physical server to the virtual server, so does the license. Under no circumstance can the same license of System Recovery be utilized for both the physical server and the virtual server, as this is a license violation. This is true regardless of the original backup type (i.e. System Recovery installed on a system to take a “hot” backup, or the use of Cold Imaging via Recovery Disk. If a P2V conversion is done and results in a situation where there are now two systems running (the original physical and the new virtual), the customer will need to purchase a second System Recovery license if protection of both systems is to continue.

### **Physical System Migration**

Migrating from one physical server to another is allowed provided that the server being migrated to is the only post-migration active server. The license must follow to the migrated server (i.e. hardware refresh and decommissioning). For example, if a customer is migrating from System A to System B, System A will no longer be covered under the license and System B will be covered going forward. Use of a single license of System Recovery for migration of multiple systems is a license violation as a System Recovery license is intended to be utilized to protect a single active system at any one time.



## Example Licensing Scenarios

### Example A

| Customer environment and needs   | Customer purchase option   |
|--|--|
| <ul style="list-style-type: none"><li>• 2 Windows servers (physical)</li></ul> | <ul style="list-style-type: none"><li>• 2 x Server Edition</li></ul> |

### Example B

| Customer environment and needs   | Customer purchase option  |
|--|---|
| <ul style="list-style-type: none"><li>• 2 Windows servers (physical)</li><li>• 10 desktops</li></ul> | <ul style="list-style-type: none"><li>• 2 x Server Edition</li><li>• 10 x Desktop Edition</li></ul> |

### Example C:

| Customer environment and needs   | Customer purchase option   |
|--|--|
| <ul style="list-style-type: none"><li>• 3 Linux servers (physical)</li><li>• 25 desktops</li></ul> | <ul style="list-style-type: none"><li>• 3 x Linux Edition</li><li>• 25 x Desktop Edition</li></ul> |

### Example D:

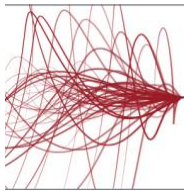
| Customer environment and needs  | Customer purchase option  |
|---|---|
| <ul style="list-style-type: none"><li>• 2 host servers with 10 VMs each</li></ul> | <ul style="list-style-type: none"><li>• 2 x Virtual Edition</li></ul> |

### Example E: Cold Image Scenario

| Customer environment and needs  | Customer purchase option  |
|---|---|
| <ul style="list-style-type: none"><li>• 5 Windows servers (physical)</li><li>• Customer wishes to use the Cold Imaging feature on all 5 servers and recover the cold images to 5 systems (1 for each)</li></ul> | <ul style="list-style-type: none"><li>• 5 x Server Edition</li></ul> <p>Note: Customer does not need to purchase additional licenses. If Cold Image is used on more than 1 system for each license than additional licenses are required.</p> |

### Example F: P2V Conversion Scenario

| Customer environment and needs  | Customer purchase option  |
|---|---|
| <ul style="list-style-type: none"><li>• 1 Windows servers (physical)</li><li>• Customer wishes to migrate each system from physical to virtual (a virtual image fileVHD or VMDK).</li></ul> | <ul style="list-style-type: none"><li>• 1 x Server Edition</li></ul> <p>Note: Customer does not need to purchase additional licenses. The licenses migrate over to the current active systems. The systems that the images came from are no longer protected under the license usage.</p> |



## Version Upgrade Entitlements and Upgrade Mechanisms

If you are an existing System Recovery customer, you can upgrade previously installed System Recovery versions to System Recovery 21. Depending on the status of your maintenance contract with Veritas, you may be entitled to upgrade System Recovery 21 free of charge. See the table below to determine if you are entitled to this no-cost upgrade.

### Version Entitlements:

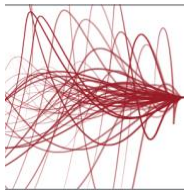
| Status   | Description   |
|--|---|
| System Recovery customers with active maintenance contracts  | Customers with any version of System Recovery who have a current maintenance/support contract can update all their existing licenses covered by their maintenance contract free of charge to System Recovery 21.            |
| System Recovery customers with expired maintenance contracts | Customers with any version of System Recovery who have expired maintenance are required to purchase the Expired Maintenance Upgrade SKUs (35% off license MSRP) of their existing licenses to upgrade to System Recovery 21 |

### Upgrade Mechanisms for customers with active maintenance:

| System Recovery Version                         | System Recovery 21 Upgrade  |
|---|---|
| Any version of System Recovery with maintenance | <ul style="list-style-type: none"><li>• Upgrade to System Recovery 21 at no charge through the Veritas Entitlement Management System. Please see <a href="https://www.veritas.com/licensing/process">https://www.veritas.com/licensing/process</a> for more information.</li><li>• System Recovery 18 and lower license keys will not work in System Recovery 21</li><li>• Any prior version can upgrade directly to System Recovery 21</li></ul> |

### Upgrade Mechanisms for customers with expired maintenance or new customers switching from a competitor product:

| System Recovery Version   | System Recovery 21 Upgrade   |
|---|--|
| Any version of System Recovery without maintenance or new customers switching from a competitor product to System Recovery 21 | <ul style="list-style-type: none"><li>• Upgrade to System Recovery 21 and save up to 35% off license MSRP.</li><li>• If you are an existing System Recovery 18 or prior version expired maintenance customer, you are required to purchase expired maintenance upgrade SKUs (35% off license MSRP) for all of your existing licenses to access System Recovery 21.</li><li>• If you are switching from a competitor product to System Recovery 21, you can save up to 35% off license MSRP via competitive upgrade SKUs.</li></ul> |



## Useful Links

- For more detailed information on System Recovery including user guides, software compatibility guides and technical support, please visit: [https://www.veritas.com/content/support/en\\_US/dpp.SystemRecovery](https://www.veritas.com/content/support/en_US/dpp.SystemRecovery)
- To manage and obtain license keys, please visit the Veritas Entitlement Management System (VEMS). To access VEMS, click Licensing on the Veritas Support portal – <https://support.veritas.com>. More information on Licensing and VEMS may be found at <https://www.veritas.com/licensing/process>
- For licenses support please visit <https://www.veritas.com/support> or contact Customer Care
- End of Standard Support and End of Support Life - <https://sort.veritas.com/eosl>
- Evaluate System Recovery 21 FREE for 60 days. System Recovery 21 will run in evaluation mode for 60 days when no license key is entered during the installation. During this 60-day period all features and options, except Backing up My Computer and Virtual to Physical conversions from the System Recovery Disk, are available for evaluation. To try System Recovery 21 free for 60 days, please visit: <https://www.veritas.com/form/trialware/system-recovery>

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## ABOUT VERITAS TECHNOLOGIES LLC

Veritas Technologies empowers businesses of all sizes to discover the truth in information—their most important digital asset. Using the Veritas platform, customers can accelerate their digital transformation and solve pressing IT and business challenges including multi-cloud data management, data protection, storage optimization, compliance readiness and workload portability—with no cloud vendor lock-in. Eighty-six percent of Fortune 500 companies rely on Veritas today to reveal data insights that drive competitive advantage. Learn more at <http://www.veritas.com/or> follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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